

Guidelines for After Hours Patient Cell Phone

(860) 202-5350

- **If it is a true emergency call 911.**
- If it is an urgent matter:
 - We will aim to be available from 7am to 11pm
 - If the doctor on call does not pick up please leave a complete message, including full phone number.
 - **Do not text.** It is not HIPPA compliant, and it will **Not** be answered.
- Fees:
 - Phone calls over 5 minutes will be charged a minimum \$20.00 fee
 - The fee will be based on the length of the call
 - All calls between 11pm and 7am are charged a minimum of \$20.00

	Calls 7am- 11pm	Calls 11pm- 7am
0-5 minutes	No charge	\$20.00
6-10 minutes	\$25.00	\$35.00
11-20 minutes	\$40.00	\$55.00
21-30 minutes	\$60.00	\$75.00